

VoIP Dispatch Console Systems

The Total Mission-Critical Dispatch Solution

UNIVERSITY of WISCONSIN - MADISON

The University of Wisconsin - Madison Police Department Communications Center is a 24/7 provider of Emergency Dispatch Services to Police and Security units., as well as monitoring the Madison Police and other University Departments such as Physical Plant and Transportation Services. The University encompasses over 900 acres with a combined enrollment of over 43,000 undergraduate and post-graduate students.

Requirements

The current Console System, in need of replacement, required the ability to provide compatibility with the various operating channels utilized by the University and its supporting Agencies which included 800MHz, VHF, and UHF radio frequencies (conventional and trunked). Along with dispatching, auxiliary controls for functions such as locking / unlocking doors throughout the Department, disabling the radio transmitters, replaying radio transmissions etc. were also required. Due to the critical needs environment, System redundancy, Emergency Operations capability and dependability were integral factors in the design criteria.

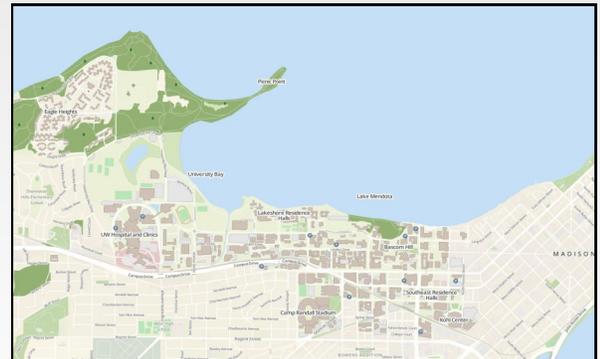
Benefits

In response to the requirements outlined, General Communications Inc., an Authorized Dealer of CSS, provided the University with a new Mindshare VoIP Dispatch Console System. This new System not only accommodates their present needs but also provides the flexibility to expand and adjust to future circumstances as they are presented.

The initial System consisted of Operating Positions of Customizable Touch Screen Graphic User Interface, providing Interface capability with all of the required Radio Channels & Frequencies and their functionalities to include operability for all of the University requirements.

Additional features such as Multi-Channel Rapid Recall Recording for both Telephone & Radio, Intercom and NTP Time Sync Interfaces were also provided as part of the Mindshare / General Communications Offering.

With Mindshare's completely VoIP design and the elimination of any need for a Central Server, the University has a virtually unlimited ability for expansion and modification in the years to come.



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Made in the USA



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